



**rentmyproperty.com.au**  
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***We would like to invite you to provide us some feedback on our services - we take this feedback very seriously in updating our policies and procedures to provide you with the best possible overall service.***

***You are more than welcome to complete and return your survey anonymously if this is your preference, however, if you have outlined specific issues below that require response, please bear this in mind when deciding whether to provide your personal details or not.***

Do your requests get attended to in a timely manner?

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Are there any current issues that your contact has failed to finalise for you?

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Is your Property Manager courteous and knowledgeable? Do you know who your Property Manager is?

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Is your Leasing Manager courteous and knowledgeable? Do you know who your Leasing Manager is?

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Have you visited our website [www.rentmyproperty.com.au](http://www.rentmyproperty.com.au)? Is it informative?

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Did you know you could contact your Property or Leasing Manager through the website?

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Did you know you could log maintenance on our website?

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Did you know you could register to receive updates of any new listings added to our website?

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Did you know you could receive half a weeks rent free if you move from one of our properties to another?

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Did you know we have 4 offices? Ipswich/Redcliffe/Carina/Kedron

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Are you happy with how your scheduled routine maintenance inspections are advised and carried out?

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Have you been a long term (longer than 2 years) Tenant/s? If so, what has made you stay at the property?

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Does maintenance get attended to in a timely and communicative way?

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Does your Property & Leasing Manager communicate with you effectively and when required?

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Have you had a change in personal details that are yet to be communicated to our office?


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WATERMAN'S RENT MY  
PROPERTY PTY.LTD.  
ABN 63 105 368 072

 **3816 1555**

 **3816 1666**

 3 South Station Rd  
BOOVAL  
QLD 4304

 **3357 5500**

 **3357 5900**

 172 Gympie Rd  
KEDRON  
QLD 4031


 **3203 6500**

 **3203 6488**

 545 Oxley Ave  
REDCLIFFE  
QLD 4020

 **3398 8171**

 **3843 4033**

 866 Old Cleveland Rd  
CARINA  
QLD 4152





