



**rentmyproperty.com.au**  
.....

***We would like to invite you to provide us some feedback on our services - we take this feedback very seriously in updating our policies and procedures to provide you with the best possible overall service.***

***You are more than welcome to complete and return your survey anonymously if this is your preference, however, if you have outlined specific issues below that require response, please bear this in mind when deciding whether to provide your personal details or not.***

Have your requests been attended to in a timely manner?

---

Are there any current issues that your contact has failed to finalise for you?

---

Is your Property Manager courteous and knowledgeable? Do you know who your Property Manager is?

---

Is your Leasing Manager courteous and knowledgeable? Do you know who your Leasing Manager is?

---

Have you visited our website [www.rentmyproperty.com.au](http://www.rentmyproperty.com.au)? Is it informative?

---

Did you know you could contact your Property or Leasing Manager through the website?

---

Did you know you could register to receive updates of any new listings added to our website?

---

Did you know you could receive free management incentives for referring friends to our company?

---

Did you know you receive a sliding scale of fees if you have more than one property with our company?

---

Did you know we have 4 offices? Ipswich/Redcliffe/Carina/Kedron

---

Does maintenance get attended to in a timely and communicative way (if relevant to date)?

---

Have you had a change in personal details that are yet to be communicated to our office?

---

Are you happy with your statements and receipt of funds?

---

Do you find our quarterly newsletter helpful and informative?

---

